

Reporting Period: July 2025 -September 2025 (Data as of Dec 16, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	327	294	11%	▲
	Admits	74	60	23%	▲
	Discharges	63	50	26%	▲
	Service Hours	1,206	1,128	7%	

▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 135 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ Quality and Appropriateness		99%	80%	93%
✓ Participation in Treatment		98%	80%	92%
✓ General Satisfaction		97%	80%	92%
✓ Access		96%	80%	88%
✓ Respect		94%	80%	91%
✓ Outcome		86%	80%	83%

Satisfied %

Goal %

0-80%

80-100%

✓ Goal Met

● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	124	32.9%
	Case Management	77	20.4%
Addiction	Outpatient	176	46.7%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	24	7%	9%	Female	169	52%	41%
26-34	48	15%	18%	Male	158	48%	58%
35-44	62	19%	25%	Transgender/Other			0%
45-54	86	26%	18%				
55-64	74	23%	19%				
65+	33	10%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Hisp-Puerto Rican	189	58%	10%	White/Caucasian	138	42%	59%
Non-Hispanic	91	28%	64%	Other	137	42%	12%
Hispanic-Other	44	13%	12%	Black/African American	50	15%	17%
Hispanic-Mexican	3	1%	1%	Asian	1	0%	1%
Hispanic-Cuban			0%	Multiple Races	1	0%	1%
Unknown			13%	Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			8%

Unique Clients

State Avg

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	14	-7%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	13	36	-65% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	83%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	13	100%	85%	86%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	13	100%	90%	94%	10%

Data Submitted to DMHAS for Month



* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	176	157	12% ▲
Admits	43	28	54% ▲
Discharges	38	36	6%
Service Hours	545	353	54% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 96%	92%
Valid TEDS Data	<div><div></div></div> 97%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 79%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div><div></div></div> 100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	9	24%	50%	54%	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	154	87%	N/A	28%	N/A
Not Arrested	<div><div></div></div>	155	88%	75%	37%	13% ▲
Stable Living Situation	<div><div></div></div>	151	85%	95%	36%	-10%
Abstinence/Reduced Drug Use	<div><div></div></div>	70	40%	55%	19%	-15% ▼
Improved/Maintained Function Score	<div><div></div></div>	102	88%	75%	16%	13% ▲
Employed	<div><div></div></div>	56	32%	50%	20%	-18% ▼
Self Help	<div><div></div></div>	21	12%	60%	11%	-48% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	129	96%	90%	50%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	29	67%	75%	63%	-8%

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	3	2	50% ▲
Discharges	5	2	150% ▲
Service Hours	302	456	-34% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	89%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 80%	50%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 93%	98%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>			33%
Discharges	<div><div></div></div>		<div><div></div></div>	67%
Services	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	3	60%	50%	45%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	14	93%	60%	55%	33% ▲
✓ Employed	<div><div></div></div>	5	33%	30%	28%	3%
● Stable Living Situation	<div><div></div></div>	14	93%	95%	69%	-2%
✓ Improved/Maintained Function Score	<div><div></div></div>	9	90%	75%	34%	15% ▲
Self Help	<div><div></div></div>	0	0%	N/A	21%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	11	92%	90%	88%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div><div></div></div>	2	67%	75%	75%	-8%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	58	-5%
Admits	8	11	-27% ▼
Discharges	11	7	57% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 99%	93%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 57%	65%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	6	55%	50%	70%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	46	84%	60%	66%	24% ▲
✓ Stable Living Situation	<div><div></div></div>	53	96%	80%	71%	16% ▲
● Employed	<div><div></div></div>	6	11%	20%	12%	-9%
Self Help	<div><div></div></div>	2	4%	N/A	35%	N/A

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 22 Active Standard Case Management Programs

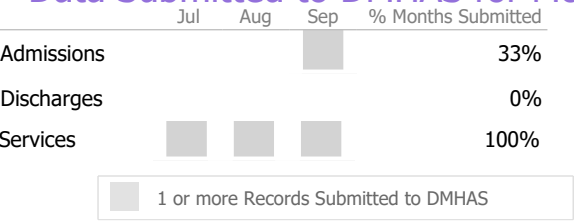
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	1	1	0%
Discharges	-	1	-100% ▼
Service Hours	24	33	-27% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	99%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	83%

Data Submitted to DMHAS for Month



Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	9	90%	85%	86%	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	9	100%	90%	94%	10%



* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	113	91	24% ▲
Admits	19	17	12% ▲
Discharges	9	4	125% ▲
Service Hours	322	250	29% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 99%	89%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 37%	50%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	98%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div><div></div></div>	4	44%	50%	45%	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	90	80%	60%	55%	20% ▲
✓ Improved/Maintained Function Score	<div><div></div></div>	81	93%	75%	34%	18% ▲
● Stable Living Situation	<div><div></div></div>	100	88%	95%	69%	-7%
● Employed	<div><div></div></div>	12	11%	30%	28%	-19% ▼
Self Help	<div><div></div></div>	19	17%	N/A	21%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	91	97%	90%	88%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div><div></div></div>	15	79%	75%	75%	4%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs